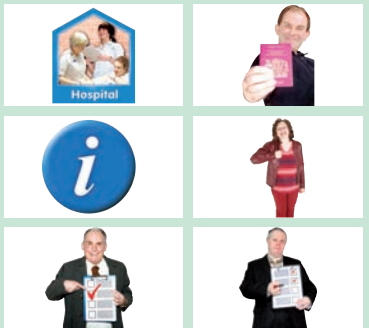


## If you stay in hospital

You will have all the information you need in an easy read way.



You will have a hospital passport telling everyone important information about you and what you like and do not like.



You can visit the hospital and meet the hospital staff before your treatment.



Your family and carers can visit you and stay with you.



You have transport home



You are safe to go home



You are supported



You can telephone us on:



01872 25 2875 or  
01872 25 22638



Mobile:  
07765 221848

You can ask the nurses on the ward to ring us or page us.

# Acute Liaison Service for Learning Disabilities



**Zoe McLean  
and Sam Pearce**

**We are based at the Royal Cornwall Hospital in Truro. We cover all hospitals in Cornwall. We care for children and adults.**



**We are here to make sure that:**



Your experience of hospital is safe and Good.



You are supported, treated with respect and listened to.



## Communication



We can help to explain things that may be confusing



using pictures and symbols or photos.



We help you to say how you feel.



We use easy read information and makaton.

## Appointments

We can make sure that:



You can get to your appointment.



You do not have to wait too long.



You understand all the information given to you.

## Feelings

We can talk to you about how you feel, if you are:



Scared



Feeling ill



In pain

## In hospital we can support:



You



Your family



Your carers



The hospital staff