We are open:





Monday to Friday 9am to 5pm



We have an office at

Cheltenham General Hospital The PALS Office Sandford Road Cheltenham GL53 7AN

It is in the main corridor next to the hospital restaurant

If this office is not open contact our office at Gloucestershire Royal Hospital.

Thanks to Photosymbols for the pictures.

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Author: Complaints Department/Easy read
Review due: March 2013



Patient Advice and Liaison Service PALS



We can help you get information and sort out any problems you have with the hospital.

We can help with:



Information about health services



Complaints you have about the hospital



Any problems you have with how you are being looked after in hospital.

We can help you speak up or we can speak up for you.



Anyone can talk to us. We are here to help.

To talk to us:



Come into our office
The PALS Office
Gloucestershire Royal Hospital
Great Western Road,
Gloucester, GL1 3NN



It is in the Tower Block entrance, opposite General Office

Telephone **0800 019 3282**



Text **07827 281266**



Fax **08454 22 6832**



Email address
Pals.gloucestershirehospitals@glos.nhs.uk